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Aug 14, 02

## OFFICIAL COMMUNICATION - PLEASE ENTER

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of: ) Attorney Docket No.: E-906  
Raymond G. Mather et al. ) Group Art Unit: 2163  
Serial No.: 09/475,364 ) Examiner: Akiba K. Robinson Boyce  
Filed: December 30, 1999 ) Date: August 12, 2002  
  
Title: **METHOD AND SYSTEM FOR TRACKING DISPOSITION STATUS  
OF AN ITEM TO BE DELIVERED WITHIN AN ORGANIZATION**

AMENDMENT

Assistant Commissioner for Patents  
Washington, D.C. 20231

Sir:

In response to the Office Action dated April 11, 2002, attached are:

- 1.) A clean version of replacement paragraphs for claims 1, 11, 12 and 22;
- 2.) Appropriate Remarks; and
- 3.) A version with markings to show the changes made.

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence is being facsimile transmitted to the Patent and Trademark Office on the date shown below.

08/14/2002 15:32  
01:20:11z  
Name of Registered Rep.; Registration No. 41,520

15:32:11z

Alberta A. Vitale  
Signature

August 12, 2002  
Date

(0005919.1)

1 OF 10

Amendment  
Mather et al.  
Serial No. 09/475,364  
Alberta Vitale, Reg. No. 41,520  
203-924-3882